

## XCELERATE» 8

Maintenance and reliability training, innovation and education

# X4 Interface & Navigation

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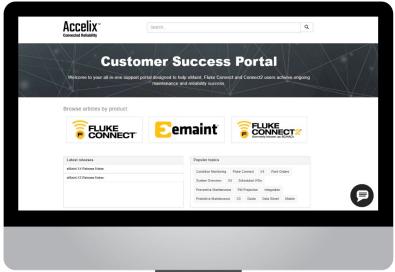


## **New Customer Success Portal**



### https://success.accelix.com

Your all-in-one support portal is here! Previously the eMaint Community, the **Customer Success Portal** is designed to help eMaint, Fluke Connect and Connect2 users achieve ongoing maintenance and reliability success.





#### What's in the portal?



#### Access articles and release notes

The portal contains hundreds of technical articles, help guides and release notes on eMaint, Fluke Connect and Connect2.

#### Plus, login to:



#### Create and view support tickets

Users can submit and track the status of support tickets. This portal allows users to communicate directly with the support team.



#### Chat with live support

A support chat is available within the portal, allowing users to chat online with a live support specialist in real-time.



#### Share and vote on ideas

Users can share ideas and brainstorm about products, features, services and support, and have those ideas voted on by fellow users.





## **Introduction to eMaint X4**

Time	Session
8:00 am - 9:00 am	X4 Interface & Navigation
9:00 am - 10:00 am	Intro to Work Order Management
10:00 am - 10:30 am	Break
10:30 am - 11:30 am	Intro to PM Management
11:30 am - 12:30 am	Lunch
12:30 pm - 1:30 pm	Intro to Inventory
1:30 pm - 2:30 pm	Intro to Reporting
2:30 pm - 3:00 pm	Break
3:00 pm - 4:00 pm	eMaint Game (Kahoot)

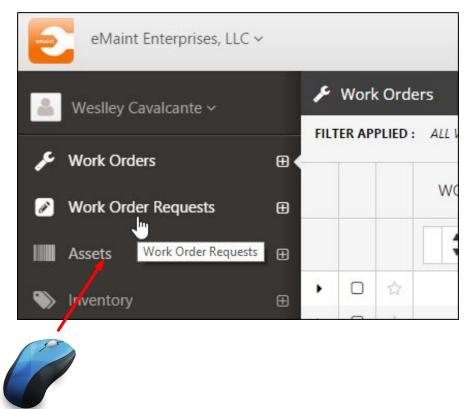


## Open New Tabs on the same browser



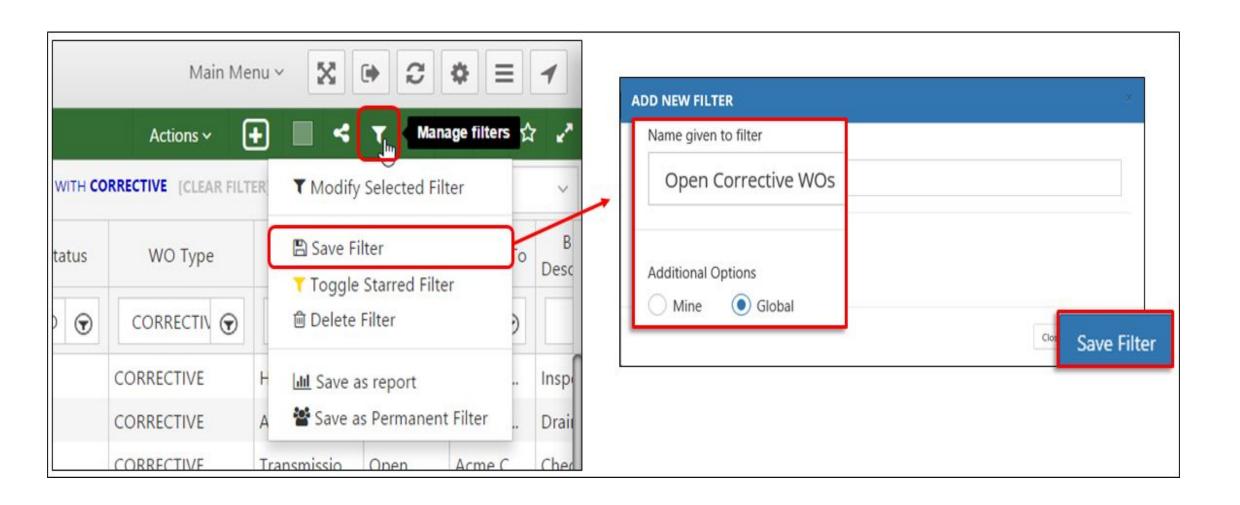
Hold the "Ctrl" key and with your mouse click on any eMaint Tab.





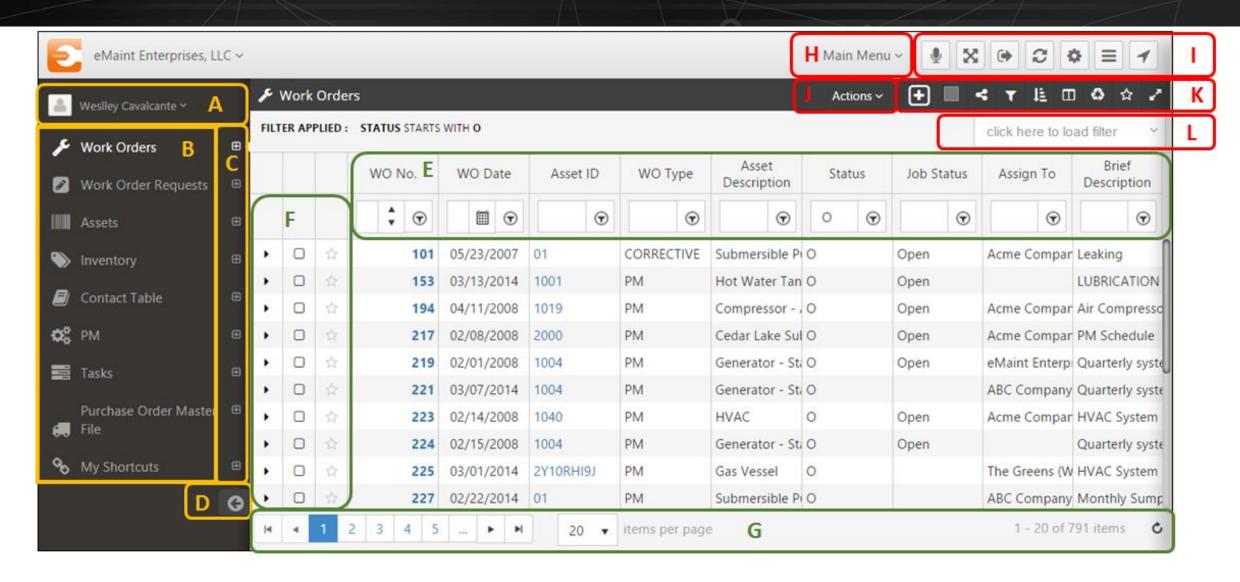
## Creating/Saving Filter





## X4 Interface

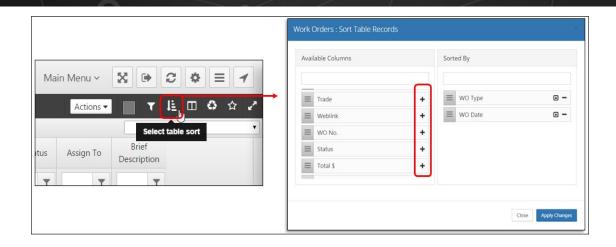
## XCELERATE 18

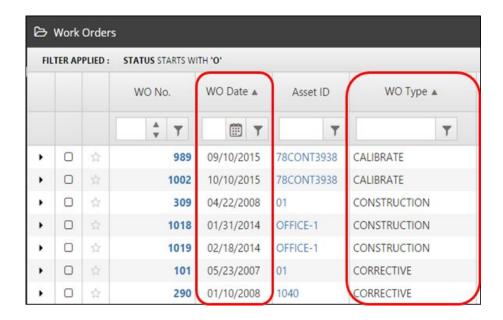


## **Sorting List**



 You also have the ability to sort your list by more than one field.





 Next to each field that you choose to sort, there's a little arrow icon that will allow you switch the sort from ascending to descending and vice versa.

## Filtering on list view



- Next to each search field, you have a funnel icon that will allow you to select an "Operator" to go with the value you are looking for (equal to, contains, ends with, etc).
- When searching on listview, values are not case sensitive.

